# Professional Services Review Entity resources and planned performance

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# **Professional Services Review**

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## Section 1: Entity overview and resources

## 1.1 Strategic direction statement<sup>1</sup>

The Australian Government, through the Professional Services Review (PSR), safeguards the public against the risks and costs of inappropriate practice by health practitioners, and aims to protect the integrity of Commonwealth Medicare benefits, dental benefits and pharmaceutical benefits programs.

The PSR reviews and investigates health practitioners and corporate entities who are suspected of inappropriate practice<sup>2</sup> on request from the Chief Executive Medicare. The PSR administers the PSR Scheme as part of a strong regulatory regime designed to ensure appropriate and cost-effective clinical services are delivered. The PSR Scheme covers medical practitioners, dentists, optometrists, midwives, nurse practitioners, chiropractors, physiotherapists, podiatrists, osteopaths, audiologists, diabetes educators, dieticians, exercise physiologists, mental health nurses, occupational therapists, psychologists, social workers, speech pathologists, Aboriginal and Torres Strait Islander health practitioners, Aboriginal health workers, and orthoptists.

Reviews are conducted by the Director of the PSR, who may seek to enter into a negotiated agreement with the health practitioner, or may refer them to a committee of their professional peers. This review could be undertaken in relation to the Medicare Benefits Schedule (MBS), the Pharmaceutical Benefits Scheme (PBS) or the Dental Benefits Scheme, which are administered by Services Australia. Any sanctions, including MBS disqualifications and financial repayments, must be ratified by the PSR Determining Authority<sup>3</sup>.

The PSR seeks to change behaviour across health professions by deterring inappropriate practice and raising awareness of the Australian Government's expectation of high quality health service delivery.

The role and functions of the PSR are set out in Part VAA of the *Health Insurance Act 1973*. The PSR is a non-corporate Commonwealth entity under the *Public Governance, Performance and Accountability Act 2013*.

For more information about the strategic direction of the PSR, refer to the current Corporate Plan, available at: www.psr.gov.au/publications-and-resources/governance-and-corporate-documents

<sup>&#</sup>x27;Inappropriate practice', as defined in section 82 of the Health Insurance Act 1973, includes inappropriately rendering or initiating health services that attract a Medicare Benefits Schedule payment, inappropriately prescribing under the Pharmaceutical Benefits Scheme, or causing or permitting inappropriate practice by a practitioner who is employed or otherwise engaged by a corporate entity.

The PSR Determining Authority is the body established by section 106Q of the Health Insurance Act 1973 that determines the sanctions that should be applied in cases where the PSR committees have found inappropriate practice, and decides whether or not to ratify negotiated agreements.

#### 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity's operations) classification.

For more detailed information on special accounts and special appropriations, refer to *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the 'Budgeted expenses by outcome' tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: PSR resource statement – Budget estimates for 2022–23 as at October Budget 2022

	2021–22 Estimated actual	2022–23 Estimate
	\$'000	\$'000
DEPARTMENTAL		
Prior year appropriation available	4,293	8,296
Annual appropriations Ordinary annual services (a)		
Departmental appropriation	11,987	13,588
s74 retained revenue receipts (b)	185	-
Departmental Capital Budget (c)	225	954
Other services (d)		
Equity injection	-	-
Total departmental annual appropriations	12,397	14,542
Total departmental resourcing	16,690	22,838
Total resourcing for PSR	16,690	22,838
	2021–22	2022–23
Average staffing level (number)	29	33

All figures are GST exclusive.

(d) Appropriation Bill (No. 2) 2022–23.

a) Appropriation Bill (No. 1) 2022–23, Supply Bill (No.3) 2022–23 and Supply Act (No.1) 2022–23.

<sup>(</sup>b) Estimated retained revenue receipts under section 74 of the Public Governance, Performance and Accountability Act 2013 (PGPA Act).

<sup>(</sup>c) Departmental Capital Budgets are not separately identified in Appropriation Bill (No. 1) and form part of ordinary annual services items. Please refer to Table 3.5 within this chapter for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.

# 1.3 Budget measures

Budget measures in Part 1 relating to PSR are detailed in *Budget Paper No.* 2 and are summarised below.

Table 1.2: PSR October 2022–23 Budget measures

Part 1: Measures announced since the March 2022-23 Budget

Pro	ogram	<b>2021–22</b> \$'000	<b>2022–23</b> \$'000	<b>2023–24</b> \$'000	<b>2024–25</b> \$'000	<b>2025–26</b> \$'000		
An Ambitious and Enduring APS Reform Plan (a)								
Professional Services Review								
Departmental payments	1.1	_	(5)	(16)	(20)	-		
Total payments		-	(5)	(16)	(20)	-		
Savings from External Labour, and Savings from Advertising, Travel and Legal Expenses (a)								
Professional Services Review								
Departmental payments	1.1		(534)	-	-	-		
Total payments		-	(534)	-	-	-		

 $<sup>^{(</sup>a)}$  PSR is not the lead entity for these measures. PSR impacts only are shown in this table.

# Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

#### Note:

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth Performance Framework established by *the Public Governance*, *Performance and Accountability Act* 2013. It is anticipated that the performance measures described in Portfolio Budget Statements will be read with broader information provided in an entity's Corporate Plan and Annual Performance Statement – included in Annual Reports – to provide an entity's complete performance story.

The PSR's most recent Corporate Plan and Annual Performance Statement are available at: www.psr.gov.au/publications-and-resources

### 2.1 Budgeted expenses and performance

#### Outcome 1

A reduction of the risks to patients and costs to the Australian Government of inappropriate practice, including through investigating health services claimed under the Medicare and Pharmaceutical benefits schemes.

#### **Program contributing to Outcome 1**

Program 1.1: Safeguarding the Integrity of the Medicare Program and Pharmaceutical Benefits Scheme

#### Linked programs

#### Other Commonwealth entities that contribute to Outcome 1

#### **Department of Health and Aged Care**

**Program 2.1: Medical Benefits** 

**Program 2.5: Dental Services** 

#### Program 2.6: Health Benefit Compliance

The Department of Health and Aged Care has policy responsibility for Medicare and the Pharmaceutical Benefits Scheme (PBS). Under the Health Provider Compliance program, the Chief Executive Medicare refers suspected cases of inappropriate practice by health care service providers to the PSR for investigation.

#### Services Australia

#### Program 1.2: Services to the Community - Health

Services Australia administers the PBS, Repatriation PBS, access to PBS for Aboriginal and Torres Strait Islander people, and Medicare services and benefit payments.

#### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1

	2021–22 Estimated actual \$'000	2022-23 Budget \$'000	2023-24 Forward estimate \$'000	2024–25 Forward estimate \$'000	2025-26 Forward estimate \$'000
Program 1.1: Safeguarding the Interpretation of the Interpretation	egrity of the N	Medicare Pro	gram and		
Departmental expenses					
Departmental appropriation (a)	11,855	13,239	15,941	16,143	16,295
Expenses not requiring appropriation in the Budget year (b) Operating deficit (surplus)	810 (3,568)	883	924	918 -	911
Total for Program 1.1	9,097	14,122	16,865	17,061	17,206
Total expenses for Outcome 1	9,097	14,122	16,865	17,061	17,206
	2021–22	2022-23			

Average staffing level (number)
 2021–22
 2022–23

 33

<sup>(</sup>a) Departmental appropriation combines 'Ordinary annual services Appropriation Bill (No. 1)' and 'Receipts from independent sources (s74)'.

<sup>(</sup>b) Expenses not requiring appropriation in the Budget year are made up of depreciation expense, amortisation expense, makegood expense and audit fees.

#### Performance measures for Outcome 1

Table 2.1.2 details the performance measures for each program associated with Outcome 1. It also provides the related key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of the October 2022–23 Budget measures that have created new programs or materially changed existing programs are provided.

#### Table 2.1.2: Performance measures for the PSR

#### Outcome 1

A reduction of the risks to patients and costs to the Australian Government of inappropriate practice, including through investigating health services claimed under the Medicare and Pharmaceutical benefits schemes.

# Program Objective – Program 1.1: Safeguarding the Integrity of the Medicare Program and Pharmaceutical Benefits Scheme

The Australian Government, through the PSR, aims to safeguard the public against the risks and costs of inappropriate practice by health practitioners. The PSR liaises with governments, medical and health care regulatory bodies, and professional organisations to protect the integrity of the Medicare Benefits Schedule and the Pharmaceutical Benefits Scheme.

#### **Key Activities**

- Review and investigate, through a peer review process, the provision of services by practitioners and persons who employ or otherwise engage practitioners.
- Actively engage with professional bodies through consultation.

# Budget October 2022-23 | Portfolio Budget Statements

Performance Measures									
Total number of m	Total number of matters for review finalised. <sup>4</sup>								
Prior Year 2021–22 Planned Performance Results	Budget Year 2022–23 Planned Performance Result	Forward Estimates 2023–24 Planned Performance Result	Forward Estimates 2024–25 Planned Performance Result	Forward Estimates 2025–26 Planned Performance Result					
80% of the number of matters referred in the prior year	Finalise 80% of the number of matters referred in the prior year	Finalise 80% of the number of matters referred in the prior year	Finalise 80% of the number of matters referred in the prior year	Finalise 80% of the number of matters referred in the prior year					
2021–22 Expected Performance Result									
104% of the number of matters referred in the prior year were finalised									

Material changes to Program 1.1 resulting from the following measures:

There are no material changes to Program 1.1 resulting from measures.

<sup>4</sup> Reviews are requested by the Chief Executive Medicare to the Director of the PSR.

# **Section 3: Budgeted financial statements**

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2022–23 Budget year, including the impact of Budget measures and resourcing on financial statements.

#### 3.1 Budgeted financial statements

#### 3.1.1 Differences between entity resourcing and financial statements

This section is not applicable to the PSR.

# 3.1.2 Explanatory notes and analysis of budgeted financial statements Departmental Resources

#### **Comprehensive Income Statement**

The PSR is anticipating a break-even position for the Budget and forward years. The Budget year and forward years have been adjusted for unfunded depreciation and amortisation expenses.

#### **Balance Sheet**

The PSR's net assets are expected to remain relatively stable over the forward years.

# 3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

	2021–22 Estimated actual	2022–23 Budget	2023–24 Forward estimate	2024–25 Forward estimate	2025–26 Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
EXPENSES	4.450	4 =00			
Employee benefits	4,156	4,739	5,261	5,387	5,474
Supplier expenses	4,169	8,535 842	10,700 881	10,781 873	10,850 866
Depreciation and amortisation Interest on RoU	770 2	3	20	073 17	13
Other expenses	2	3	3	3	3
Total expenses	9,097	14,122	16,865	17,061	17,206
LESS:		,	10,000	11,001	,
OWN-SOURCE INCOME					
Revenue					
Sale of goods and rendering of					
services	-	-	-	-	-
Recoveries	97	-	-	-	-
Total revenue	97	-	-	-	-
Gains					
Other	40	41	43	45	45
Total gains	40	41	43	45	45
Total own-source income	137	41	43	45	45
Net cost of (contribution by)					
services	8,960	14,081	16,822	17,016	17,161
Revenue from Government	11,987	13,588	16,316	16,533	16,700
Surplus (deficit)	3,027	(493)	(506)	(483)	(461)
Surplus (deficit) attributable to the Australian Government	3,027	(493)	(506)	(483)	(461)
OTHER COMPREHENSIVE INCOME					
Changes in asset revaluation reserves	94	_	-	-	-
Total other comprehensive income	94	_			
Total other comprehensive					
income attributable to the					

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

Note: Reconciliation of comprehensive income attributable to the agency

Note: Reconcination of comprehensive income attributable to the agency							
	<b>2021–22</b> \$'000	<b>2022–23</b> \$'000	<b>2023–24</b> \$'000	<b>2024–25</b> \$'000	<b>2025–26</b> \$'000		
Total comprehensive income (loss) attributable to the Australian Government	3,121	(493)	(506)	(483)	(461)		
plus non-appropriated expenses depreciation and amortisation expenses	428	506	500	492	485		
plus depreciation and amortisation expenses for RoU less lease principal repayments	342 (323)	336 (349)	381 (375)	381 (390)	381 (405)		
Total comprehensive income (loss) attributable to the agency	3,568	-	-	-			

RoU = Right-of-Use asset

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

	2021–22 Estimated actual \$'000	2022-23 Budget \$'000	2023–24 Forward estimate \$'000	2024–25 Forward estimate \$'000	2025–26 Forward estimate \$'000
ASSETS	ΨΟΟΟ	φοσο	Ψοσο	Ψοσο	Ψοσο
Financial assets					
Cash and cash equivalents	79	79	79	79	79
Receivables	8,269	7,706	7,709	7,713	7,716
Total financial assets	8,348	7,785	7,788	7,792	7,795
Non-financial assets					
Land and buildings	156	1,488	3,361	2,734	2,107
Property, plant and equipment	313	185	151	110	79
Intangibles	211	249	265	299	330
Other	131	132	132	132	132
Total non-financial assets	811	2,054	3,909	3,275	2,648
Total assets	9,159	9,839	11,697	11,067	10,443
LIABILITIES Payables					
Suppliers	370	443	443	443	443
Other payables	108	124	124	124	124
Total payables	478	567	567	567	567
Interest bearing liabilities					
Leases	29	157	2,282	1,892	1,487
Total interest bearing liabilities	29	157	2,282	1,892	1,487
Provisions					
Employees	1,205	1,192	1,192	1,192	1,192
Other provisions	119	134	137	141	144
Total provisions	1,324	1,326	1,329	1,333	1,336
Total liabilities	1,831	2,050	4,178	3,792	3,390
Net assets	7,328	7,789	7,519	7,275	7,053
EQUITY					
Contributed equity	2,236	3,190	3,426	3,665	3,904
Reserves	946	946	946	946	946
Retained surpluses or (accumulated deficits)	4,146	3,653	3,147	2,664	2,203
Total equity	7,328	7,789	7,519	7,275	7,053

Table 3.3: Departmental statement of changes in equity — summary of movement (Budget year 2022–23)

	Retained earnings	Asset revaluation reserve	Contributed equity/ capital	Total equity
	\$'000	\$'000	\$'000	\$'000
Opening balance as at 1 July 2022				
Balance carried forward from previous period	4,146	946	2,236	7,328
Surplus (deficit) for the period	(493)	-	-	(493)
Capital budget – Bill 1 (DCB)	-	-	954	954
Estimated closing balance as at 30 June 2023	3,653	946	3,190	7,789

DCB = Departmental Capital Budget

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

	2021–22 Estimated actual \$'000	2022–23 Budget	2023–24 Forward estimate \$'000	2024–25 Forward estimate \$'000	2025–26 Forward estimate
OPERATING ACTIVITIES	\$ 000	\$'000	\$ 000	\$ 000	\$'000
Cash received					
Appropriations	8,394	14,151	16,313	16,529	16,697
Net GST received	311	426	469	470	470
Other operating receipts	185		-	-770	-770
Total cash received	8,890	14,577	16,782	16,999	17,167
Cash used		,	,	10,000	,
Employees	4,074	4,736	5,261	5,387	5,474
Suppliers	4,074	8,848	11,126	11,206	11,275
Interest payments on lease liability	4,223	3	20	17,200	13
Cash to the OPA	410	_	_	- ''	-
Total cash used	8,711	13,587	16,407	16,610	16,762
Net cash from (or used by)		10,000	,	,	,
operating activities	179	990	375	389	405
INVESTING ACTIVITIES					
Cash used					
Purchase of property, plant and					
equipment	81	1,595	236	238	239
Total cash used	81	1,595	236	238	239
Net cash from (or used by) investing activities	(81)	(1,595)	(236)	(238)	(239)
FINANCING ACTIVITIES					
Cash received					
Capital budget - Bill 1 (DCB)	225	954	236	239	239
Total cash received	225	954	236	239	239
Cash used					
Lease principal repayments	323	349	375	390	405
Total cash used	323	349	375	390	405
Net cash from (or used by) financing activities	(98)	605	(139)	(151)	(166)
•	(30)	000	(100)	(101)	(100)
Net increase (or decrease) in cash held		-		-	
Cash and cash equivalents at the beginning of the reporting period	79	79	79	79	79
Cash and cash equivalents at the end of the reporting period	79	79	79	79	79

DCB = Departmental Capital Budget OPA = Official Public Account

Table 3.5: Departmental capital budget statement (for the period ended 30 June)

	2021–22 Estimated actual \$'000	2022–23 Budget \$'000	2023–24 Forward estimate \$'000	2024–25 Forward estimate \$'000	2025–26 Forward estimate \$'000
CAPITAL APPROPRIATIONS	Ψ 000	ΨΟΟΟ	ΨΟΟΟ	ΨΟΟΟ	ΨΟΟΟ
Capital budget - Bill 1 (DCB)	225	954	236	239	239
Total capital appropriations	225	954	236	239	239
Total new capital appropriations represented by: Purchase of non-financial	225	054	220	220	220
assets Total items	225 <b>225</b>	954 <b>954</b>	236 <b>236</b>	239 <b>239</b>	239 <b>239</b>
PURCHASE OF NON- FINANCIAL ASSETS Funded by capital appropriation - DCB (a)	225	954	236	239	239
Funded internally from departmental resources Total acquisitions of non-financial assets	- 225	653 <b>1,607</b>	- 236	239	239
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE		,		-	
Total purchases	81	1,595	236	238	239
Total cash used to acquire assets	81	1,595	236	238	239

DCB = Departmental Capital Budget

(a) Does not include annual finance lease costs. Includes purchases from current and previous years' DCB.

Table 3.6: Statement of departmental asset movements (Budget year 2022–23)

	Buildings	Property, plant and equipment	Intangibles	Total
	\$'000	\$'000	\$'000	\$'000
As at 1 July 2022				
Gross book value	202	475	644	1,321
Gross book value - RoU	1,042	-	-	1,042
Accumulated depreciation/amortisation and impairment	(75)	(162)	(433)	(670)
Accumulated depreciation/				// - /->
amortisation and impairment - RoU	(1,013)	-	<u>-</u>	(1,013)
Opening net book balance	156	313	211	680
CAPITAL ASSET ADDITIONS Estimated expenditure on new or replacement assets By purchase - appropriation ordinary				
annual services	1,437	20	150	1,607
By purchase - internal resources	-	-	-	-
By purchase - RoU	-	-	-	-
Total additions	1,437	20	150	1,607
Other movements				
Depreciation/amortisation expense Depreciation/amortisation expense –	(246)	(148)	(112)	(506)
RoU	(336)	-	-	(336)
Remeasurement	477	-	-	477
Total other movements	(105)	(148)	(112)	(365)
As at 30 June 2023				
Gross book value	1,639	495	794	2,928
Gross book value - RoU	1,519	-	-	1,519
Accumulated depreciation/amortisation and impairment	(321)	(310)	(545)	(1,176)
Accumulated depreciation/ amortisation and impairment - RoU	(1,349)	-	-	(1,349)
Closing net book balance	1,488	185	249	1,922

RoU = Right-of-Use asset